



January 1, 2026

Re: RMA & Warranty Policy

All returns must comply with the following requirements:

- 1) **Request to return material must occur within 1 year of invoice date**
- 2) Material must be in full cartons
- 3) Material must be in resalable condition
- 4) A PO # including the correct invoiced price must be listed for each item
- 5) Material will be subject to inspection by local sales rep.

Steel Electric Products Company, Inc., products are inspected carefully. However, it is impossible to detect all imperfections. Our guarantee is only to replace such merchandise as after one year of purchase. Claims must be reported immediately for timely resolution. Steel Electric Products Company, Inc., may not be held responsible for any damages beyond the price of material.

Should you need anything else, in the meantime please let me know.

Best Regards,

Ross Feldsher

Vice-President of Operations